# booking form

Ballina Surf Club Kentwell Community Centre Lennox Head Cultural and Community Centre The Richmond Room Alstonville Leisure and Entertainment Centre











#### **HOW TO BOOK**

- 1. Familiarise yourself with the spaces, and the costs and conditions of hiring them, by reviewing the *Community Spaces Guidebook*. The guidebook is available from our centres or from the Council web site. Our team members are also happy to email these to you upon request. You are also welcome to visit our centres to inspect the spaces and discuss your requirements with our staff.
- 2. Complete this *Booking Form and Risk Assessment* (if required) and return it to us for processing. An invoice will be issued, with payment required within 14 days. Regular hirers may elect to pay monthly.
- 3. As outlined in the *Community Spaces Guidebook*, any hirer who does not meet Council's public liability insurance guidelines will be required to supply a Certificate of Currency with this *Booking Form*.
  - Booking forms, payment and public liability certificates can be lodged in person at the Lennox Head Cultural and Community Centre or via email to: communityspaces@ballina.nsw.gov.au

### **PAYMENT OPTIONS**

Full payment is required at the time of booking for any single use hire. A Tax Invoice will be issued at the time of payment.



#### IN PERSON

Cash, cheque, eftpos and credit card payments can be made in person at:

Lennox Head Cultural and Community Centre
1 Mackney Lane
Lennox Head NSW 2478

8:30am - 4:30pm Monday - Friday

\* A credit card surcharge of 0.4% will apply



#### **ONLINE**

Visit the payments page of our website at www.ballina.nsw.gov.au or visit www.bpoint.com.au to pay using your VISA or MasterCard credit card via BPOINT®.

Our Biller Code is 171717 - Enter your (6) digit invoice number, which is printed in the top right hand corner of your invoice. You will also be required to enter your "Customer Name".

 $^{\star}$  A credit card surcharge of  $\,$  0.5% will apply



#### BY PHONE

Credit card payments can be made over the phone by calling:

Call 1300 BPOINT (1300 276 468) to pay using your credit card (Visa or MasterCard only).

You will be required to enter our Biller Code of 171717 and your (6) digit invoice number, which is printed in the top right hand corner of your invoice.

\* A credit card surcharge of 0.5% will apply



#### BY MAIL

Cheques or money orders are welcome via post:

Please make payable to

"Ballina Shire Council" and mail to:

Lennox Head Cultural and Community Centre

1 Mackney Lane Lennox Head NSW 2478



#### ELECTRONIC FUNDS TRANSFER

Deposit your payment into our bank account via EFT.

Bank: Commonwealth Bank

**BSB:** 062-502

Account Name: Ballina Shire Council - Community Facilities

Account Number: 10444189

Please enter the **invoice number** you are paying and your abbreviated **name** in the **reference field**.



#### **VISA & MASTERCARD ACCEPTED**

A surcharge will apply for all credit card payments

# YOUR BOOKING INFORMATION (PLEASE PRINT CLEARLY)

Ballina Shire Council 'Community Spaces Booking Form' 2015 / 2016

Organisation				Notes	
Name (First Name, Surname)					
· ····································	Please specify any additional information about your booking here; including additional spaces required,				
Address				intended furniture layouts and seco details for billing and invo	
Suburb			Postcode		
Email Address					
Phone	Mobile	Fax			
Poolving Namo		No. o	f Participants		
Booking Name		INO. O	i Participants		
Booking Type Please specify e.g.	Meeting, Wedding, Yoga Classe	es, Presentation			
Date of Booking	Start Time	Finish	n Time		
Which Centre do you wish to hire	7				
	: nmunity Centre (Ballina)				
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\					
What space(s) do you wish to hire Please specify e.g. Meeting Room					
No Charge Items:	Chairs	Tables	Whiteboards		
Please specify numbers					
Charge Items:	TV / DVD	Data Projector	LHCCC PA System		
Please specify if you wish to hire	\$10 /day	\$30 /day	\$50 /day		
(Please note: Ballina Surf Club has ar	n inbuilt PA System and TV – no	additional fee char	aed)		
			3/	Vac 🗆	] No 🗆
Will you undertake any <b>physical</b>	activities during your bookir	ng?		Yes	No
Would you like us to forward you	a list of local caterers?			Yes	No
For Ballina Surf Club functions:	•	il pack up and c	lean your function for an ac		, —
(Friday and Saturday evening booking	gs only)			Yes	No
Do you wish to make this a regular				Yes	No 🗌
Please specify the frequency of the bo		Fortnightly	Monthly		
Would you like up to include your	· —			Yes No	
Would you like us to include your		•			
As a regular booking you may, fre given suitable notice and assisted			ing to allow for 'one off' co	ommunity events. If this was to occur	r you would be
Please indicate that you unders	•	•	for regular users		
-	•				
Are you a Not for Profit Group a Community Spaces Guidebook?	and/or meet the criteria for	a Community G	roup and wish to claim th	ne discounted 'Community' rate, as	outlined in the
Please indicate that you wish to	o claim the community rate				

## **BOOKING FORM CHECKLIST**

ACCOUNTS AND TAX INVOICES	
Companies, organisations and incorporated groups hiring regularly, or requiring a tax invoice to authorise payment, may elect to have their hiring fees issued via a monthly account, with payments due within 14 days.	
If the invoice needs to be addressed to a secondary person, or you have special invoicing requirements (such as purchase order numbers) please provide this information in the 'Notes' section on the previous page.	
Please tick this box if you require a Tax Invoice issued via account.	
CANCELLATIONS	
<ul> <li>Any booking cancelled 8 days or more prior to the booking date will not incur a cancellation fee.</li> <li>Any booking cancelled 7 days or less prior to the booking date will incur a cancellation fee equal to 50% of the total booking cost.</li> </ul>	
<ul> <li>Where no notification is received and the booking is not utilised, or notification is received on the day of the booking, no refund will be given and the full amount is payable.</li> </ul>	
Please tick this box to indicate that you understand the above cancellation policy.	
VENUE ACCESS	
Venue Access Information is outlined for each venue in the Community Spaces Guidebook.	
Please tick this box to indicate that you have read and understand the Venue Access Information.	
All of our Community Spaces are accessible. Please note that the Ballina Surf Club function rooms are located on the 2nd level, which are accessible via a ramp. Arrangements can be made to assist individuals who will have difficulty traversing the ramp.	
Please indicate if you require lift access for these individuals.	
TERMS AND CONDITIONS OF HIRE	
Please tick this box to indicate that you have read, understand and agree to the Terms and Conditions as outlined in the Community Spaces Guidebook	
Diagon tick this how to indicate that you understand and agree that you will be charged an additional fee in the	
Please tick this box to indicate that you understand and agree that you will be charged an additional fee in the event that additional cleaning is required or the venue is damaged during your hire, as outlined in the Community Spaces Guidebook.	

PUBLIC LIABILITY INSURANCE DECLARATION  Please indicate whether your booking will be covered under your own Public Li  Council's Public Liability Insurance Policy (see page 5 of the Guidebook to dete		
I will be covered by my own Public Liability Insurance policy A copy of your Public Liability Insurance Policy's Certificate of Currency, showing be supplied with this booklet to confirm your booking.	ng cover to the value of \$20 million, must	
I require cover under Ballina Shire Council's 'Casual Hire' Public Liability	Insurance Policy	
VENUE SETUP AND PACK DOWN		
<ul> <li>Ballina Shire Council's Community Spaces operate on a self-service m</li> <li>All hirers are responsible for the setup and pack down of the venue.</li> <li>Hirers are required to book and pay for sufficient time before and after</li> </ul>		
Please tick this box to indicate that you understand the above venue setu	p and pack down policy.	
RISK ASSESSMENT DECLARATION		
Please indicate that you have either completed the enclosed <b>Risk Assessment</b> that your booking type does not require a completed risk assessment.	t Tool, attached your own, or determined	
SIGNED:	DATE:	

## **EVENT RISK ASSESSMENT TOOL**

Using the Risk Assessment Key below, please complete all pink, blue and green shaded areas on this form if applicable.

If you have any questions or queries in relation to the completion of this form, please speak to a Community Spaces staff member on telephone 02 6687 6291.

RISK ASSESSMENT KEY							
LIKELIHOOD:	VERY HIGH: Very likely to happen	HIGH: Could happen	MEDIUM: Could happen but is unlikely	LOW: Highly unlikely to happen			
CONSEQUENCE:	CATASTROPHIC: Fatality or permanent disability, or property or environmental damage over \$50,000	MAJOR: Long term illness or serious injury, or property or environmental damage between \$5,000 and \$50,000	<b>MODERATE:</b> Medical attention and several days off work, or property or environmental damage between \$500 and \$5,000.				

Hazard	Applicable please circle	Risk Description	Likelihood please circle Before a	Consequence please circle any controls are ap	Risk Owner	Treatments/Controls	Likelihood please circle After any con	Consequence please circle ntrols are applied	Have you put in place any controls?
Crowd Behaviour	Yes Proceed right No Proceed down to next hazard	Poor crowd behaviour could result in injury to participants or public	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	All events exceeding 50 participants and finishing after 10:00 PM require security     Police to be informed of large events	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A
Electrocution	Yes Proceed right No Proceed down to next hazard	Electric Shock and burn injuries     Electrocution     Unsafe equipment could develop electrical shorts, creating fire and/or shock hazards	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	All electrical leads and appliances to have current certification and testing tags     All electrical leads to be off the ground and not exposed to water	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A
Fire and Explosion	Yes Proceed right No Proceed down to next hazard	A fire or gas explosion could occur	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	All gas cylinders to have current inspection stamp     Fire fighting equipment to be readily accessible     Cooking facilities to be located away from flammable materials	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A
Food Poisoning	Yes Proceed right No Proceed down to next hazard	A person/people may contract food poisoning	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	Caters must comply with Australian National Food Standards and health regulations	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A
Noise Levels	Yes Proceed right No Proceed down to next hazard	Excessive noise levels could result in hearing problems or tension and stress	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	Noise levels to be reduced when calibrated noise monitor in hall exceeds required noise levels     Amplified music must cease before midnight on Friday and Saturday nights, otherwise before 11:00 PM	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A

Booking Name:\_\_\_\_\_ Booking Date:\_\_\_\_

Hazard	Applicable please circle	Risk Description	Likelihood please circle	Consequence please circle	Risk Owner	Treatments/Controls	Likelihood please circle	Consequence please circle	Have you put in place any
			Before a	ny controls are ap	plied		After any cor	trols are applied	controls?
Hazardous Substances	Yes Proceed right No Proceed down to next hazard	Skin contact may cause irritation or dermatitis     Vapours or fumes may cause headaches and/or respiratory problems     Long-term exposure may lead to chronic (ongoing) health effects	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	<ul> <li>Use the least hazardous product for each job</li> <li>Ensure good ventilation</li> <li>Make sure safety information is on label and MSDS is provided</li> <li>Provide appropriate PPE – this could include rubber gloved, eye protection, mask</li> <li>Read chemical safety information and follow recommended practices</li> </ul>	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A
Manual Handling (bending, reaching, stretching, pulling, lifting)	Yes Proceed right No Proceed down to next hazard	Incorrect manual handling procedures could result in musculoskeletal disorders, including sprains and strains	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	Assess risks before heavy equipment is handled     Ensure correct manual handling procedures used when moving equipment     Use trolleys where required     Arrange team lifts if required     Provide training in correct manual handling techniques	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A
Poor Lighting	Yes Proceed right No Proceed down to next hazard	Eye strain and irritation, fatigue, watering eyes	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	Report any concern about venue lighting	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A
Sexual Harassment, Workplace bullying	Yes Proceed right No Proceed down to next hazard	Stress and embarrassment     Privacy violation     Physical and verbal abuse	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	<ul> <li>Establish workplace policy</li> <li>Provide staff briefings or training</li> </ul>	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A
Sporting Injuries	Yes Proceed right No Proceed down to next hazard	Sports players or spectators could be injured during bookings	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	<ul> <li>First aid officer on site during play</li> <li>Access to first aid kit</li> </ul>	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A
Sports Hall Equipment	Yes Proceed right No Proceed down to next hazard	Back and shoulder strains and sprains, injuries to feet if equipment if dropped	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	<ul> <li>Don't walk near equipment when in use by patrons</li> <li>Follow correct manual handling procedures when moving equipment</li> </ul>	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A
Traffic Incident	Yes Proceed right No Proceed down to next hazard	A member of the public could be injured by participant vehicles	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	Participants to abide by all traffic rules and park in designated car parks	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A
Trip Hazards	Yes Proceed right No Proceed down to next hazard	Trip hazards may cause broken bones, sprains and strains	Very High High Medium Low	Catastrophic Major Moderate Minor	Hirer BSC	Ensure all trip hazards are removed from floor     Where cords are required along the floor, ensure they are taped securely	Very High High Medium Low	Catastrophic Major Moderate Minor	Yes No N/A

Booking Name: Booking Date:



**Phone** 02 6687 6291 **Fax** 02 6687 6253

**Email** communityspaces@ballina.nsw.gov.au **Web** www.ballina.nsw.gov.au/communityspaces